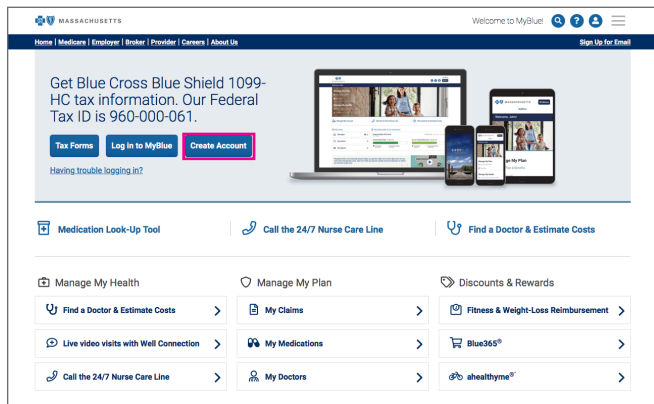


## Understanding Your Benefits

# Learn How to Maximize Your Health Savings

This step-by-step guide illustrates how you can register accounts with MyBlue and HealthEquity®, and log in to successfully view and pay your claims. With MyBlue, you can also see your detailed plan information, and find doctors, dentists, and hospitals

# Follow the instructions below to complete your initial MyBlue registration:



## Register

Click the **Create Account** button on the MyBlue member home page.

## Fill out the registration form and verify your account

Enter basic information including your name, email address, and password. When you're done, click **Continue**. Then, click the **Verify Account Now** button that appears on the left side of the home page banner.

This block contains two screenshots from the registration process. The main screenshot shows the 'Register Now' form. It has fields for 'Email\* (This will be your username)' with the example 'john.sample123@yahoo.com', a 'Password\*' field with a strength indicator, and a 'Continue' button at the bottom. A 'Verify Account Now' button is highlighted in a pink box on the left side of the form. A smaller inset screenshot shows the 'Verify Your Account to Access' screen, which lists various account features and has a 'Verify Account Now' button highlighted in a pink box.A screenshot of the 'Enter your Member ID Number' screen. It features a large graphic of a Blue Cross Blue Shield member ID card for 'JOHN SAMPLE' with ID 'ABC123456789'. Below the graphic, there's a text input field for the Member ID and a 'Continue' button highlighted in a pink box. A red asterisk indicates that the Member ID is required.

## Security

Answer some simple security questions to complete your registration and immediately gain full access to MyBlue.

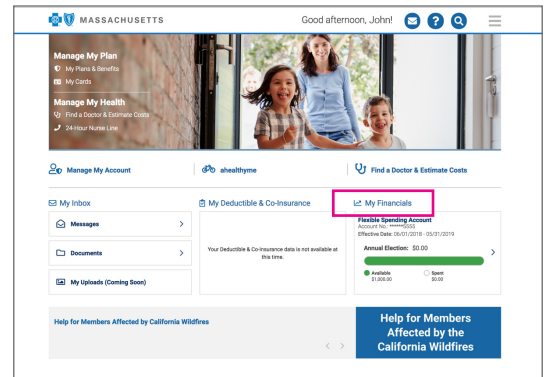
Then, click **Continue**.

**Note:** Security flow will require member to ss#, lexis nexis questions or student ID (which is part of the authenticated flow).

# How to access my Health Equity after logging into MyBlue

Once logged in to MyBlue, click on the [My Financials](#) card to register for your HealthEquity HRA account.

**Note:** Once you have registered your HealthEquity HRA account, your MyBlue and HealthEquity accounts will be linked to allow for single sign on through MyBlue.

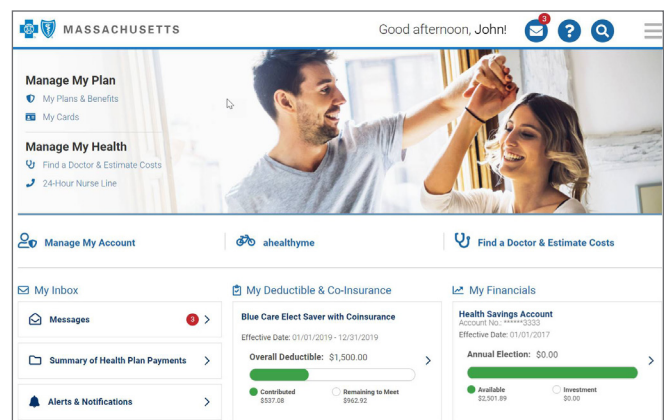
A screenshot of the HealthEquity account activation process. It shows two steps: 'Account Activation: Find your account' and 'Account Activation: Verify your identity'. The first step has a progress bar with four steps: 1. Find your account, 2. Verify your identity, 3. Set up your login, and 4. Your email settings. The second step asks to 'Confirm it's you' by entering the last 4 digits of the Social Security Number and the HealthEquity card. There are input fields for 'Last Name' and 'Zip Code' in the first step, and 'Last 4 digits SSN' and 'Last 4 digits on card' in the second step. A 'Next' button is at the bottom right.

# How to Access HealthEquity to Pay a Claim from the Health Financial Accounts Page

1. At the bottom of the Health Financial Accounts page, click the [HealthEquity](#) link or go to [healthequity.com/home](#)
2. Click [Login](#), and enter the required information

# How to Get to Financial Accounts When Logged In

1. Log in to [bluecrossma.com/myblue](#)
2. Click the [Menu](#) tab, then select [My Plans & Benefits](#)
3. At the top of the page, click the link [Explore MyPlans & Benefits](#)
4. Under the [Plan Features](#) tab, select [Financial Accounts](#).



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ATTENTION: If you don't speak English, language assistance services, free of charge, are available to you. Call Member Services at the number on your ID Card (TTY: 711).

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia con el idioma. Llame al número de Servicio al Cliente que figura en su tarjeta de identificación (TTY: 711).

ATENÇÃO: Se fala português, são-lhe disponibilizados gratuitamente serviços de assistência de idiomas. Telefone para os Serviços aos Membros, através do número no seu cartão ID (TTY: 711).

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